

STAY WITH PEACE OF MIND

We are committed to safeguarding your health and wellbeing during every moment of your stay.



01

ARRIVAL

Digital check-in, temperature checks, contactless greetings and luggage sanitisation ensure safe and seamless arrivals for guests.



06

DINING

Table spacing and à la carte-only dining ensure physical distancing compliance and the highest hygiene and safety standards.



02

GUEST GUARDIAN

An Anantara team member is on hand at every property to ensure the highest levels of safety and provide advice to guests.



07

FITNESS AREAS

Gym usage is strictly limited to ensure physical distancing, private training options, and regular and thorough cleaning. Please reserve in advance where applicable.



03

CLEANING TECHNOLOGY

We use the latest sterilisation, disinfection and cleaning technologies to ensure the highest-possible levels of cleanliness.



08

TRANSPORT

All hotel vehicles used in airport transfers and other excursions are fully sanitised after every journey.



04

COMMON AREAS

Enhanced cleaning schedules and sanitisation of high-touch areas ensure a safe environment for guests. Hand sanitising stations can be found throughout the property.



09

TEAM MEMBERS

All team members have received enhanced health and safety training, including correct procedures for wearing personal protective equipment and physical distancing awareness.



05

GUEST ROOMS

Rooms are thoroughly cleaned after every stay. All rooms contain a hygiene kit with mask and hand sanitiser.



10

DEPARTURE

Digital check-out ensures seamless departures.

Please contact our Guest Guardian or any team member if you would like any information or assistance.